

FedEx Jobs

FedEx was incorporated in late 1997 but the company traces its roots back to the early '70's when it operated as Federal Express. Federal Express remains today as the company's air freight division, but FedEx has diversified to include several different package delivery options. In 2004 FedEx acquired Kinko's and rebranded the do it yourself office stores as FedEx Kinko's, and then later to FedEx Office. After purchasing Kinko's, FedEx became the exclusive package delivery service for the chain of stores. Today FedEx operates on an international scale, using nearly 300,000 employees to deliver packages to over 130 countries and territories.

The majority of FedEx jobs are front line package delivery or **customer service jobs**. These include drivers, customer service agents, warehouse operations, package handlers, sales and support and customs (import/export) specialists. As a global corporation, FedEx also has a variety of career tracks in everything from admin positions to IT specialists. With the addition of the Kinko's chain (now FedEx Office), FedEx also has retail sales and store management positions.

In 2009 Fortune Magazine listed FedEx as one of the 100 best companies to work for. This marked the 11th time FedEx has made that list, and in 2009 it was the largest company (by number of employees) and the only transportation company on the list. Fortune Magazine made special note of the cost cutting methods announced by CEO Fred Smith which included a 10% reduction to executive salaries and a 20% pay cut for himself. At the time of publication, no FedEx employees had been laid off but later in the year 1,000 positions were cut.

Some positions within the company are classified as independent contractor or owner/operator positions. Some of the ground delivery services are handled by drivers that own their own trucks and set their own territories. After the IRS announced a tentative action to collect back taxes for misclassifying these drivers as independent contractors, FedEx faced a lawsuit from the drivers as well for back-pay of benefits they would have been entitled to as employees. The IRS dropped the tentative reassessment in 2008.

Fictional FedEx employee Chuck Nolan, played by Tom Hanks in the movie Cast Away, spent four years stranded on a deserted island after a plane crash. His only companion was a Wilson volleyball that he talks to throughout the first part of the movie. The ball, which he named Wilson, was sold at auction and is on display today in real life FedEx CEO Ken May's office.

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